



## HHS SOLUTIONING DRIVERS



USER  
EXPERIENCE



PROCESS AUTOMATION  
AND ENGINEERING



USER-CENTRIC  
WORKFLOW



SIMPLIFYING  
DATA

## KEY FEATURES

- Deployment-ready COTS Solution
- Built on a foundation of Core Domain Experience gained from deep collaboration with customers and Child Welfare Subject Matter Experts.
- Complete Lifecycle Case Management - from Intake to Post Permanency / Adoption
- Supports all business processes in Juvenile Justice and Adult Service Programs as well
- Offers complete Modularity, Interoperability and Mobility
- Superior UX developed with Child Welfare Practitioners for Child Welfare Practice
- Capture and Integrate Data from all Systems
- Integrate with Data Exchange Partners

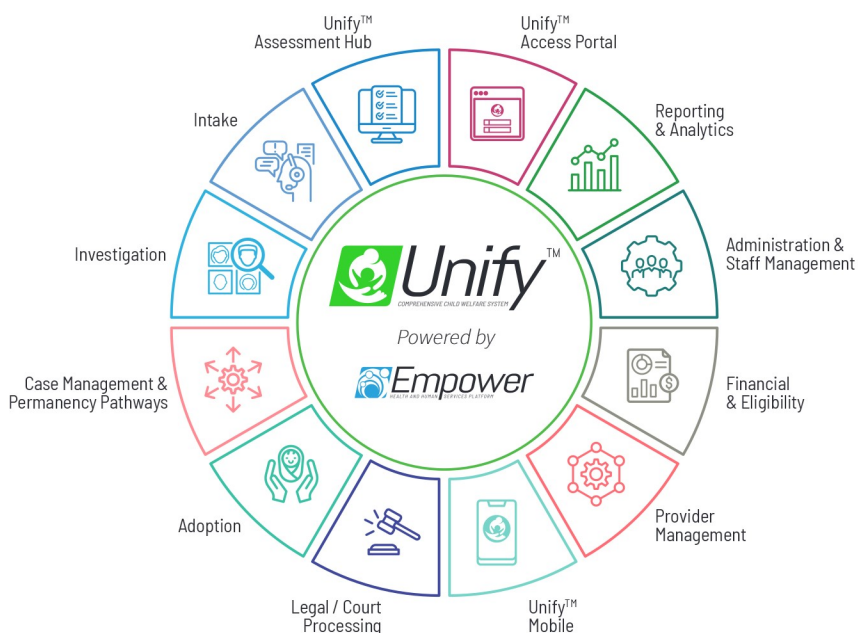
# Experience the Future of Child Welfare Today!

Endorsed by child welfare experts, Unify<sup>TM</sup> is an experience and outcome focused, deployment ready, Child Welfare solution powered by the Empower platform.

## A PARADIGM SHIFT IN CHILD WELFARE

Unify addresses federal CCWIS requirements, and delivers efficiencies to Child Welfare agencies in rapid time. Unify accelerates improved outcomes through the rapid deployment power of a COTS solution. Unify is supported by a foundational and scalable HHS platform designed specifically for HHS business needs. Unify can be easily extended to other welfare domains such as Juvenile and Adult Services. Unify is platform agnostic and supports business and technology roadmaps.

## 360° View of Child and Family Services



## WELFARE REDEFINED

Unify is a comprehensive child welfare solution that delivers:

- 1 Scalability
- 2 Improvements in core business needs
- 3 Fully aligned with CCWIS requirements
- 4 Cost effective and faster results
- 5 Innovative and reliable technology

## HHS IT SERVICES

Our breadth and depth of management and technical expertise enables us to provide niche services such as:

- Project Management
- Case Management Systems
- CMMI Compliant Practices
- Enterprise Architecture and Software Development
- Microsoft SharePoint Services
- Business Process Analysis, Modelling, Re-Engineering and Improvement
- Software Engineering and Re-Engineering
- Identity, Credential and Access Management
- Data Architecture and Modelling
- Data Mining, Warehousing and Business Analytics
- Data Management and Data Quality
- Infrastructure/Operations and Management
- Healthcare Solutions and Services

## WHY UNIFY

Unify delivers standardized business process management aligned with all mandated requirements and current practices. It is easy to deploy and implement, as the solution matches the agency technology skill set. It allows complete flexibility for agencies to design their own interfaces using a consistent set of system protocols and tools. Unify delivers independence from expensive eco-systems which results in significant ROIs by saving costs for training, maintenance and upgradation.

Unify also offers a configurable eligibility rules engine to incorporate changes in policy and processes and various integration features for bi-directional exchange with federal, state and private entity systems.

**Unify is powered by Empower – CITI's robust and versatile platform for Welfare and Benefits programs.**

### Empower – Health and Human Services Platform

Empower – CITI's enterprise ready HHS platform, allows for effective program management and decision making across a wide spectrum of Health and Human Services. Empower is built on a foundation of core domain experience gained through deep engagement and collaboration with clients and end users.



Empower supports federal and state child welfare and benefit programs including Child Welfare, Foster Care, Child Care, TANF, SNAP and Head Start. Empower's Eligibility Rules Engine can be quickly configured and applied to support various Welfare and Benefit programs for eligibility determination and assisted decision making in case management.

### Discover cutting-edge HHS solutions!

Email us at [sales@citi-us.com](mailto:sales@citi-us.com) for a free demo and consultation by our experts.



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**About CITI:** Established in 1996, headquartered in Falls Church, Virginia, and has offices located throughout the United States, Europe, South Asia, and Canada. CITI is a diverse organization filled with talented IT and certified business professionals. We are ISO 9001:2015, ISO 20000-1:2011, ISO 27001:2013 and CMMI-DEV Maturity Level 4 certified. As a Microsoft Gold Partner, we specialize in the creative use of agile methods and emerging technologies. CITI State and Local has a robust Health & Human Services line of products, solutions and services that support the various business needs of state and local governments such as Child Welfare Business Process Automation, Benefits Business Process Automation and IT Services.