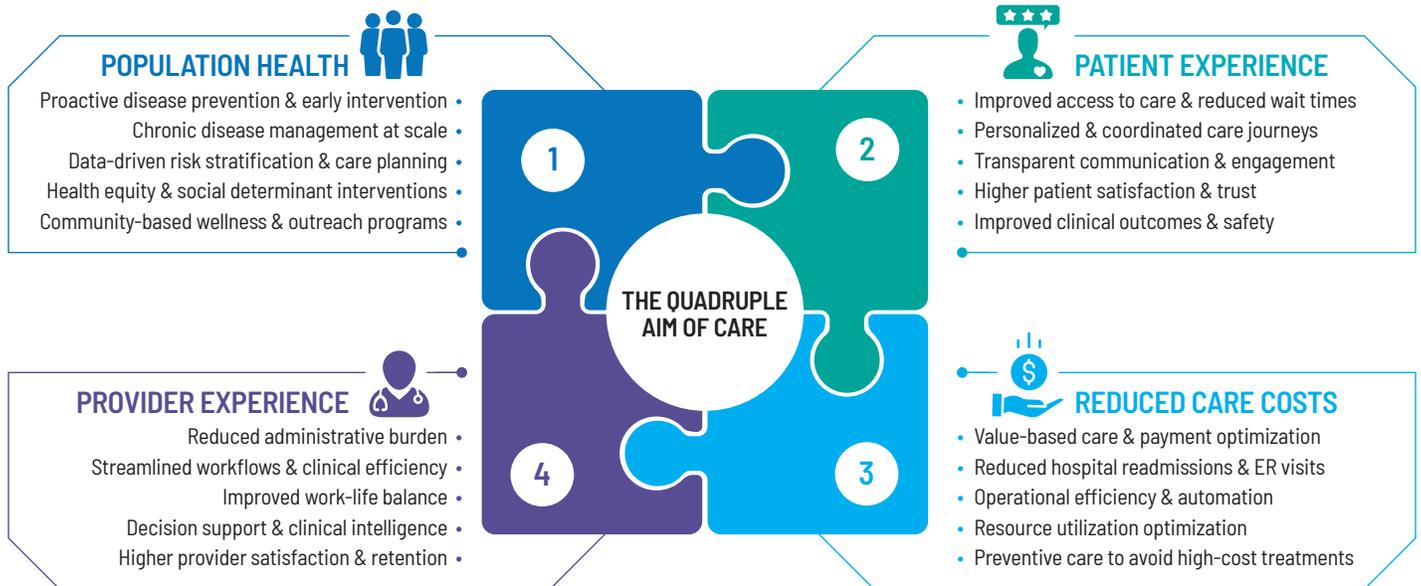


Where Healthcare Meets Innovation

DELIVERING QUALITY CARE AND SUSTAINABLE OUTCOMES

Providing quality care means improving population health outcomes, enhancing patient experience, reducing the cost of care, and improving the work life of clinicians—together forming the Quadruple Aim of Care. Balancing these four dimensions enables healthcare organizations to deliver sustainable, high-quality, patient-centric care while empowering caregivers and communities.



HUMAN-CENTERED PRODUCTS, ENGINEERED FOR IMPACT



DRIS
Data Retention and Interoperability Solution



DataInsights
AI Driven Healthcare Practice and Analytics



PatientBuddy
Patient Engagement Solution



DataConnect
Interface and ETL Platform



MILO
AI-Powered Virtual Assistant



ManageID
Identity and Access Management System



Arise
Early Development Management System



Equity
Integrated Case Management System

Our products are thoughtfully designed around the people who use them every day. Built on deep domain knowledge and refined through close collaboration with customers and subject-matter experts, our solutions are intuitive, scalable, and focused on delivering tangible outcomes.

They bring together strong domain expertise, modern and scalable architecture, and practical innovation. Designed for rapid deployment and long-term scalability, they help organizations streamline operations, improve outcomes, and adapt with confidence.

OUR HEALTHCARE SERVICE OFFERINGS

 <h3>DATA INGESTION & MANAGEMENT</h3> <ul style="list-style-type: none"> Data acquisition, cleansing, storage, & processing Extract transform & load data Data security & privacy Legacy Data migration and management Healthcare compliances including HIPAA, HITECH, etc. Data storage, governance, & overall management 	 <h3>AI/ML, RPA, ANALYTICS & REPORTING</h3> <ul style="list-style-type: none"> BI / Analytics & Reporting Advanced Analytics & Artificial Intelligence Machine Learning & Deep Learning Robotic Process Automation Optical Character Recognition (OCR) Natural Language Processing (NLP) & Named Entity Recognition (NER) 	 <h3>INTEGRATION & INTEROPERABILITY</h3> <ul style="list-style-type: none"> Data Integration across key industry standards - CCDA, HL7, FHIR, X12, etc. Interoperability for Cloud Enablement / Modernization FHIR Adoption & Architecture Application & IOT data integration Interface Development & maintenance Performance of interfaces.
 <h3>WEB & MOBILE APP DEVELOPMENT</h3> <ul style="list-style-type: none"> User centric front-end & flexible back-end design Creative Services producing multi artifacts (print, brochures , UI UX etc.) Multimodal Cross platform developments (Xamarin, Swift, Objective C, Java etc.) Performance Optimization, Security, & Compliance. 	 <h3>CLOUD & MANAGED SERVICES</h3> <ul style="list-style-type: none"> Assessment & Strategy Cloud Infrastructure Optimization Security, Compliance, & Performance Management Cloud implementations & post-implementation support Managed services for the cloud 	 <h3>SOFTWARE ENGINEERING</h3> <ul style="list-style-type: none"> Expertise in multiple technologies (.NET, Java, Python, SQL etc.) Innovative techniques for Continuous Integration / Continuous Development (CI / CD) Agile methodologies & DevOps for continuous build Post launch support & maintenance. Project Management & Organizational Change Management

Our healthcare service offerings leverage advanced analytics, automation, and interoperable technologies to deliver high-quality, custom software solutions with speed and cost efficiency.

Backed by deep healthcare domain expertise and a proven hybrid offshore-on-site delivery model, we accelerate development timelines without compromising quality.

Our solutions enable data-driven decision-making across the continuum of care—supporting proactive care management, improved coordination, and stronger clinical and operational outcomes for both public and commercial healthcare organizations.

OUR INNOVATION SERVICES

We transform ideas into scalable, production-ready solutions by applying AI, advanced analytics, and intelligent process automation to real business challenges. Backed by over a decade of expertise in AI, machine learning, robotic process automation (RPA), data management, and analytics, our innovation portfolio spans custom-built digital solutions designed to streamline operations, accelerate decision-making, and improve outcomes.

 DYNAMIC RULES FOR PATIENT OUTREACH	 PATIENT & PROVIDER CHATBOT	 PATIENT SHOW/NO SHOW PREDICTION MODEL	 PATIENT FEEDBACK & SENTIMENT ANALYSIS	 DOCASSIST: AI HEALTHCARE ASSISTANT
 CONTENTIFYAI: BUSINESS RESPONSE AUTOMATION	 CLINICAL DOCUMENT SUMMARIZATION	 PATIENTBUDDY: PATIENT ENGAGEMENT SOLUTION	 OCR-BASED PATIENT ELIGIBILITY CHECKS	 ROBOTIC PROCESS AUTOMATION (RPA)
 NER-POWERED CHILDREN & PARENT RECOGNITION	 NEXT GENERATION BIG DATA ANALYTICS	 MULTILINGUAL DOCUMENT TRANSLATION	 MILO: AI-POWERED VIRTUAL ASSISTANT	 MILO: AGENTIC AI FOR INSTANT ANSWERS
 MILO: GLOBAL LANGUAGE SUPPORT	 NLP & AI-BASED IVR & TELEVISITS	 POLYTEST EVALUATION TOOL	 MULTILINGUAL SERVICES (INCLUDING ARABIC)	 CANNED & AD-HOC REPORTS

Hello, I am MILO!
Your personal AI assistant. Here are some of the tasks I can do for you!



 ISO 9001 QUALITY MANAGEMENT	 ISO 20000-1 IT SERVICE MANAGEMENT	 ISO 27001 INFORMATION SECURITY MANAGEMENT	 CMMI APPRAISED ML5
			 CMMI APPRAISED ML3



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About CITI: Established in 1996 and headquartered in Falls Church, VA, CITI has offices located in the USA, Canada, Belgium, and India. CITI is a diverse organization filled with talented IT, subject matter experts, and certified business professionals. We are certified in ISO 9001:2015, ISO 20000-1:2018, ISO 27001:2013, CMMI DEV Maturity Level 3 for services, and CMMI DEV Maturity Level 5 for development. As a Microsoft Gold Partner, we specialize in the creative use of agile methods and emerging technologies. CITI offers a full portfolio of IT solutions, products, and services. Our offices include a state-of-the-art development integration lab and testing facility, where we both develop systems and explore advanced technologies on behalf of our customers and the communities we serve. We have successfully architected, designed, developed, and implemented cutting-edge solutions for federal, state, and local agencies, as well as countless commercial customers in the U.S. and other parts of the world - positioning ourselves as a thought leader in Healthcare IT solutions and services.