Accelerate Your Business Transformation Journey

OUR MISSION

To provide innovative and cost-effective solutions and services that enable our clients to succeed in their daily missions.

OUR VISION

To be a preferred information technology solution provider while promoting and maintaining the most qualified and diverse professional staff in the industry.

ABOUT CITI

Established in 1996 and headquartered in McLean VA, CITI has offices located in the United States, India, and Canada. CITI is a diverse organization filled with talented IT, subject matter experts, and certified business professionals. We are certified in ISO 9001:2015, ISO 20000-1:2018, ISO 27001:2022, CMMI DEV Maturity Level 3 for services, and CMMI DEV Maturity Level 5 for development. As a Microsoft Gold Partner, we specialize in the creative use of agile methods and emerging technologies.

CITI offers a full portfolio of IT products and services for government and commercial customers. Our offices include a state-of-the-art development integration lab and testing facility, where we both develop systems and explore advanced technologies on behalf of our customers. CITI has proven itself an IT thought leader in the core competencies of systems engineering and integration; network engineering; identity management/biometrics; business intelligence/data warehousing; enterprise collaboration portals; and enterprise architecture. CITI has successfully architected, designed, developed, and implemented agile, innovative, and on-time solutions such as custom software applications and critical systems for our customers. We deliver cutting edge solutions for federal, state, and local agencies, as well as countless commercial customers in the U.S. and other parts of the world.

DISCOVERY AND EVALUATION	IMPLEMENTATION	OPERATIONS
Strategic Consulting Services		
• Business and IT Strategy Consulting • Business and Value Assessment • Mobile Infrastructure and BYOD Consulting		
	Solution Delivery Services	
	• Solution and Architecture Planning • Solution Design (Blueprinting) • Solution Implementation • Integration and Development • Deployment • Mobile Architecture and Development	
		Operations Services
		• Solution Optimization • Evolution (Upgrades) • Solution Landscape Optimization
		Lifecycle Management Services
		• Quality Assurance/Risk Management • Organizational Development and Change Management • Program and Project Management
VALUE CREATION		VALUE REALIZATION / VALUE PROTECTION

ADVANTAGES

- Proven to deliver mission-critical solutions successfully.
- Local presence and global reach
- Modular and scalable solutions
- Extensive partner eco-system to leverage shared skills
- Focus on innovation, human-centric design-thinking
- Trusted advisors to federal agencies

SOLUTIONS OVERVIEW

- Federal Services
- Healthcare Solutions
- Identity Management
- Health and Human Services

Customers in over

240 Locations worldwide

Product Installations in over

400 Locations across **40** Countries

MARQUEE CUSTOMERS

Baptist Health	BJC HealthCare	DHS
DOS	DOT	EPA
Fairfax County, VA	HUD	Integris Health
Montgomery County, MD	SunRx	UConn Health
USDA	Wellspan Health	

CONTRACT VEHICLES

- CITI Services under Chief Information Officer-Solutions and Partners (CIO-SP3) Program
- CITI Services under General Services Administration (GSA) IT Schedule 70
- 20+ State and Local IT Staffing Contracts
- Seaport-Next Generation (SeaPort-NxG)
- NATO BPA
- The Strategic Partners Acquisition Readiness Contract (SPARC Contract)

SERVICES AND SOLUTIONS PORTFOLIO

Practice Areas	Federal Services	Healthcare Solutions	Identity Management	Health and Human Services
MS SharePoint Practice	✓	✓	✓	✓
Mobile Computing Practice	✓	✓	✓	✓
Data Warehouse/ BI Practice	✓	✓	✓	✓
ITSM Practice	✓	✓		✓
.NET Practice	✓	✓		✓
IT Infrastructure Solution	✓	✓	✓	✓
Management Consulting	✓	✓		✓
PMO	✓	✓	✓	✓
Web Services/SOA	✓	✓	✓	
Case Management System				✓

CITI'S TRUE PARTNER MODEL

True Technology Partner

- Providing large, complex solutions to the US Federal Government since 1996
- Successful Project Delivery Record
- Deep Domain Expertise
- Agile and DevOps Capability
- Strategic partnerships with large software and hardware providers like Dell, MicroSoft, IBM, ORACLE, and SAP

Customer Focused Business Model

- CITI management is closely involved in ensuring projects exceed customer satisfaction
- Robust and Transparent Engagement models
- CMMI Maturity Level 5 project management and execution methodologies
- Single point of contact for any support needs
- Proven Delivery and Partnership Records

Right Team for the job

- Both on-site and off-shore team managed by highly experienced resources
- Software certified resources with hands-on project experience
- Well developed internal training program
- Establish new skill or capability development methodology

nqa ISO 9001 QUALITY MANAGEMENT
nqa ISO 20000-1 IT SERVICE MANAGEMENT
nqa ISO 27001 INFORMATION SECURITY MANAGEMENT
CMMI ML5 APPRAISED
CMMI ML3 APPRAISED

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