









Coordinated Health & Human Services Delivery

FEATURES

 UNIFIED INTERFACE	 MODULAR & SCALABLE	 DYNAMIC WORKFLOWS
 CUSTOMER CENTRIC	 DASHBOARDS & REPORTING	 FAST & EFFICIENT

MODULES

- Consumer Management
- Intake (Inquiries & Referrals)
- Assessments
- Centralized Case Management
- Service Delivery Management
- Provider Management
- Financial Management

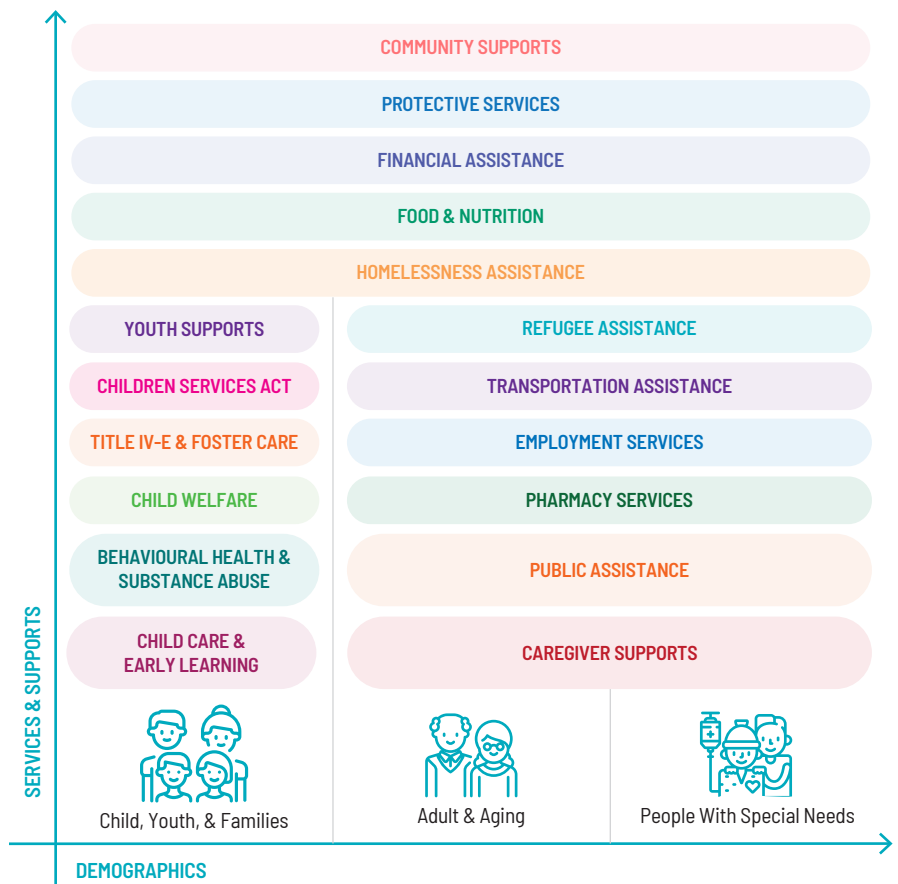
CAPABILITIES

- Document Generation, Dashboards, & Reporting
- Provider Portal
- User and User Group Management
- Data Warehousing and Cloud Migration Services
- Integration with Data Exchange Partners
- Data Security and Compliance Protocols
- Workflow Automation and Scheduling

Equity - CITI's integrated case & fund management system helps state and local agencies deliver coordinated care across a broad spectrum of community-based services in an efficient, effective, and structured manner.

PROVIDING OPPORTUNITIES BY PROMOTING EQUITY

Built on the versatile Empower HHS Platform, Equity can help you drive, coordinate, and monitor collective programs to ensure that all children, youth, adults, and families have equitable and easy access to a wide array of services and support, that promote resiliency and self-sufficiency to improve and protect their physical, social, physiological, and behavioral health.



Equity can be used to deliver equitable Public Health, Benefits and Subsidies, Public Assistance, and Crisis Management Services across all sections of the population.

ADVANTAGES

- Manage Funding Lifecycle
- Reduce Cost and Effort of Implementation
- Accelerate User Training and Advocacy
- Streamline Services and Care Delivery
- Enhance Collaboration with Providers
- Reduce Costs using Workflow Automation
- Simplify Payments and Collection
- Adhere to Compliance and Standards
- Maintain the Continuum of Services and Care
- Increase Customer Satisfaction and Loyalty
- Provide Sustainable Outcomes

THE POWER OF EQUITY

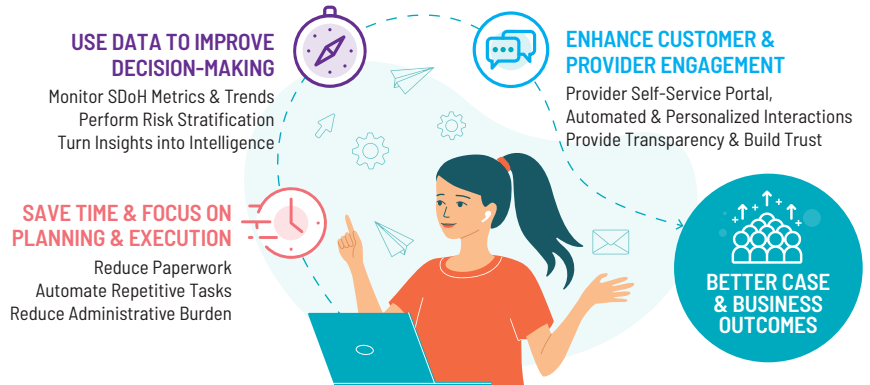
Built on the core belief and approach there is “no wrong door or entry point” for accessing vital services. Equity can give you control to identify, assess, and deliver efficient services for your most vulnerable citizens. With Equity you can:

- 1 | Deliver and coordinate various services across multiple agencies and programs.
- 2 | Manage tasks and utilize resources with speed and efficiency.
- 3 | Monitor services through a unified 360° customer-centric view across various agencies and providers.
- 4 | Make coordinated and timely interventions using dashboards and analytics.
- 5 | Provide holistic and seamless service delivery to improve customer experience.

WHY EQUITY

Health and Human Service providers struggle with managing and tracking service delivery across multiple programs and networks. Increasing caseloads, disparate data sources, workforce turnover, and connecting health to social care are just some of the challenges that make service delivery a moving target. What they need is a customer-focused holistic lens that enables them to identify, track, and monitor the progress and make decisions to ensure positive outcomes within family and community-based supports and services.

Equity's Integrated Case & Fund Management is the answer.



Equity is built on the Empower HHS Platform



Empower – CITI's enterprise ready HHS platform, accelerates development of solutions for effective program management and decision making across a wide spectrum

of Health and Human Service domains. Empower is built on a foundation of core domain experience gained through deep engagement and collaboration with customers, community-based providers, and workers. Our HHS product suite is built on this platform which seamlessly integrates and supports various federal, state, and local welfare and benefit programs such as Child Welfare, Child Support, Child Care, TANF, SNAP, and Head Start to name a few.

Discover Integrated Case Management Solutions

Email us at sales@citi-us.com for a free demo and consultation by our experts.



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About CITI: Established in 1996 and headquartered in Falls Church, VA, CITI has offices located in the United States, Europe, South Asia, and Canada. CITI is a diverse organization filled with certified and talented IT and business professionals. We are certified in ISO 9001:2015, ISO 20000-1:2011, ISO 27001:2013, CMMI DEV Level 3 for Services, and CMMI-DEV Level 5 for Development. As a Microsoft Gold Partner, we specialize in the creative use of agile methods and emerging technologies to deliver a wide array of IT solutions, products, and services. We have successfully architected, designed, developed, and implemented cutting-edge solutions for federal, state, and local agencies, as well as countless commercial customers in the U.S. and other parts of the world – positioning ourselves as an IT thought leader in Health and Human Services.