Unify™
COMPREHENSIVE CHILD WELFARE SYSTEM

Experience the Future of Child Welfare Today

HHS SOLUTIONING DRIVERS

USER EXPERIENCE

PROCESS AUTOMATION AND ENGINEERING

USER-CENTRIC WORKFLOW

SIMPLIFYING DATA

KEY FEATURES

- Deployment-ready COTS Solution
- Built on a foundation of Core Domain Experience gained from deep collaboration with customers and Subject Matter Experts.
- Complete Lifecycle Case Management - from Intake to Post Permanency / Adoption
- Supports all business processes in Juvenile Justice and Adult Service Programs as well
- Offers complete Modularity, Interoperability and Mobility
- Superior UX developed with Child Welfare Practitioners for Child Welfare Practice
- Capture and Integrate Data from all Systems
- Integrate with Data Exchange Partners

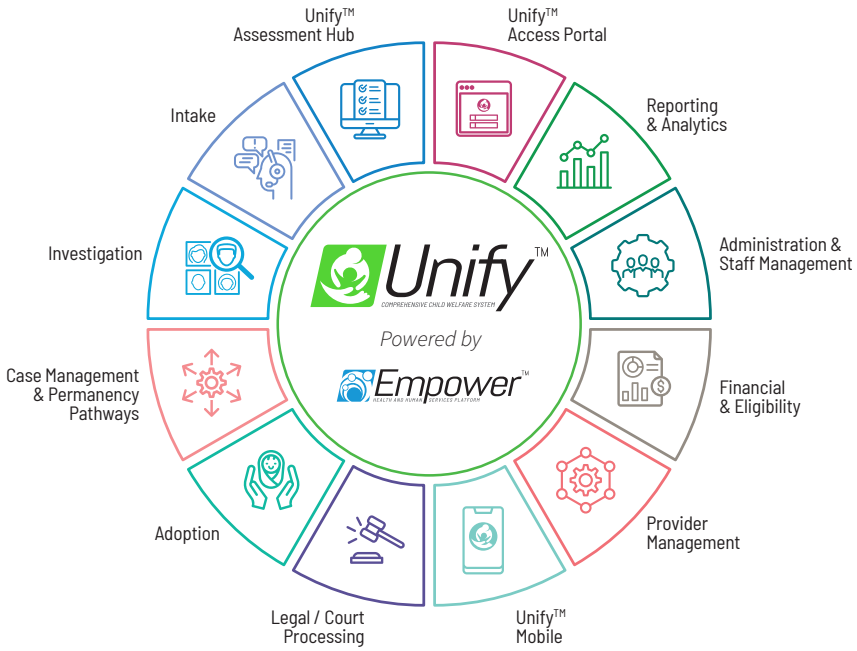
Endorsed by child welfare experts, Unify™ is an experience and outcome focused, deployment ready, Child Welfare solution powered by the Empower platform.

A PARADIGM SHIFT IN CHILD WELFARE

Unify™ addresses federal CCWIS requirements, and delivers efficiencies to Child Welfare agencies in rapid time. Unify™ accelerates improved outcomes through the rapid deployment power of a COTS solution.

Unify™ is supported by a foundational and scalable HHS platform designed specifically for HHS business needs. Unify™ can be easily extended to other welfare domains such as Juvenile and Adult Services. Unify™ is platform agnostic and supports business and technology roadmaps.

360° View of Child and Family Services



WELFARE REDEFINED

Unify™ is a comprehensive child welfare solution that delivers:

1. Scalability
2. Improvements in core business needs
3. Fully aligned with CCWIS requirements
4. Cost effective and faster results
5. Innovative and reliable technology

HHS IT SERVICES

Our breadth & depth of management and technical expertise enables us to provide niche services such as:

- > Project Management
- > Case Management Systems
- > CMMI Compliant Practices
- > Enterprise Architecture & Software Dev
- > Microsoft SharePoint Services
- > Business Process Analysis, Modelling, Re-Engineering & Improvement
- > Software Engineering & Re-Engineering
- > Identity, Credential & Access Management
- > Data Architecture & Modelling
- > Data Mining, Warehousing & Business Analytics
- > Data Management & Data Quality
- > Infrastructure/Operations & Management
- > Healthcare Solutions & Services

WHY UNIFY™

Unify™ delivers standardized business process management aligned with all mandated requirements and current practices. It is easy to deploy and implement, as the solution matches the agency technology skill set.

It allows complete flexibility for agencies to design their own interfaces using a consistent set of system protocols and tools. Unify™ delivers independence from expensive eco-systems which results in significant ROIs by saving costs for training, maintenance and upgradation.

Unify™ also offers a configurable eligibility rules engine to incorporate changes in policy and processes and various integration features for bi-directional exchange with federal, state and private entity systems.

Unify™ is powered by Empower - CITI's robust and versatile platform for Welfare and Benefits programs.

Unify™ is built on the Empower™ Health and Human Services Platform

Empower™ - CITI's enterprise ready HHS platform, allows for effective program management & decision making across a wide spectrum of Health & Human Services. Empower™ is built on a foundation of core domain experience gained through deep engagement & collaboration with clients & end users.

Empower™ HEALTH AND HUMAN SERVICES PLATFORM

It supports federal & state child welfare & benefit programs including Child Welfare, Foster Care, Child Care, TANF, SNAP & Head Start. Empower's Eligibility Rules Engine can be quickly configured & applied to support various Welfare & Benefit programs for eligibility determination & assisted decision making in case management.

Discover Unify's cutting-edge child care management capabilities

Email us at stateandlocal@citi-us.com for a free demo and consultation by our experts.

ISO 9001 QUALITY MANAGEMENT | ISO 20000-1 IT SERVICE MANAGEMENT | ISO 27001 INFORMATION SECURITY MANAGEMENT | CMMI APPRAISED ML5 DEV | CMMI APPRAISED ML3 DEV

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About CITI: Established in 1996 and headquartered in McLean, VA, CITI has offices located in the United States, India, and Canada. CITI is a diverse organization filled with talented IT, subject matter experts, and certified business professionals. We are certified in ISO 9001:2015, ISO 20000-1:2018, ISO 27001:2022, CMMI DEV Maturity Level 3 for services, and CMMI DEV Maturity Level 5 for development. As a Microsoft Gold Partner, we specialize in the creative use of agile methods and emerging technologies. CITI offers a full portfolio of IT solutions, products, and services. Our offices include a state-of-the-art development integration lab and testing facility, where we both develop systems and explore advanced technologies on behalf of our customers and the communities we serve. We have successfully architected, designed, developed, and implemented cutting-edge solutions for federal, state, and local agencies, as well as countless commercial customers in the U.S. and other parts of the world – positioning ourselves as an IT thought leader in Health and Human Services.

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